



HELLO EVERYBODY

..... welcome to the summer edition

With the prospect of a glorious summer ahead, we remind you all to take special care when coping in the hot weather.

- Avoid the heat of mid-day / try not to go out between 11am and 3pm if you are vulnerable to the effects of heat.
- Drink regularly to keep hydrated but always avoid tea, coffee and alcohol.
- Wear loose clothing and a hat if you go out doors
- Always use a high factor suntan lotion if you want to go/sit outside

Enjoy the sunshine, but do remember to check on friends, relatives or elderly neighbours who may be less able to look after themselves.

DON'T FORGET: IF YOU REQUIRE ASSISTANCE OF ANY KIND, PLEASE CALL THE DELTA TMO OFFICE ON 01708 464714

LBH OUT OF HOURS REPAIRS: 01708 756699

ANTI SOCIAL BEHAVIOUR: 01708 726685

For more useful telephone numbers, see the back page!

Have a great summer!





THE BOARD



There are still vacancies on the Board, and residents (tenants or leaseholders) with fresh ideas and opinions would be most welcome to apply to become a Board Member.

If you are interested or want more information, please contact the Delta TMO Office during normal working hours.

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The AGM earlier this year, was well attended. If you'd like to be part of the proceedings next year, it's never too late.

It will cost just a 🟡£1 per resident for lifelong membership and the right to attend the Annual General Meetings in the future.

DON'T FORGET:
TMO Membership forms are available from the Delta Office upon request.

NOTE:
Current Members of the TMO wishing to have a copy of the accounts, can do so by contacting the Delta TMO office.

A **BIG** thank you to all those residents who took the time to complete the 'Satisfaction Survey'

However, all returned forms only accounted for 14pct of the estate.

After analysis the results are:

- 100pct of you are either 'satisfied' or 'very satisfied' with the overall service provided by Delta TMO
- 100pct of you are either 'satisfied' or 'very satisfied' with the courtesy of the Delta TMO staff
- 99pct of you are either 'satisfied' or 'very satisfied' with the way repairs are dealt with
- 100pct of you are either 'satisfied' or 'very satisfied' with the Delta newsletter

The survey draw has now been made for the £25-00 M&S vouchers.

Winning names, pulled out of the hat by Sandy Stevenson (Chair of the Board) are:

 Iain Dunford

 Alan Shaw

 Ray Robertson

 Teresa Austin

Congratulations to our 4 lucky winners!



SUMMER HOLIDAY FOOTBALL TRAINING

With the **WORLD CUP** in Brazil still on everyone's mind, Delta has arranged football training with a professional coach for the youngsters on the estate. Boys & girls of all ages welcome.

It's free and it's fun!

Watch out for our posters advising dates and times, and get yourselves along to the ball park for some football action!

PLEASE NOTE:

The ball park on the estate will now be open on Saturdays too, with Community Wardens responsible for opening it, and locking it at night.





CONTAMINATION OF BINS

Polystyrene or any other non-recyclable material is **NOT** to be put in the orange recycling bins! Doing so, will 'contaminate' the bin, and it will not be emptied by the Council.

If you've packaging of this kind to dispose of, it must only be put in the ordinary household waste.



REMINDER:

Please.....carrier bag sized bags of rubbish **ONLY** to be put down the rubbish chutes. Objects and bigger bags, cause severe blockages.

It is both unpleasant and time consuming for our Team to clear the blockage, and it causes inconvenience to your neighbours.



BLACK SACKS

If you are leaving rubbish bags in the rubbish rooms located at ground level in each high rise block, they should be securely tied at the top, placed towards the back of the room and **NOT** left *outside* the rubbish room.

Please, PLEASE, also ensure the door is closed after your visit !!!!!!!

And finally.....



BIN DAYS

You are all well aware that bin collection days are:

- Tuesday for household waste
- Thursdays for recycled waste.

Yet still we have to request again that you **NEVER** park in the slip roads or double park in the garage areas – especially on these days; it blocks the entrance and exit for the bin wagons and residents needing access to their cars.

It is not only the dustcart that needs a clear route.

What happens if an ambulance or fire engine need to attend an emergency in your block?

Just think of the consequences before you mis-park your vehicles!



LEASEHOLDERS

Not all leaseholders have sent in their 'gas safety check' paperwork to the Council.
The deadline date has now passed.

We ask you to please ensure the Council are in receipt of all necessary documentation as soon as you can, to avoid any possible prosecution!



TENANCY

We remind you again that if your tenancy is currently in joint names, but the other party no longer lives at the same address, Council rules and regulations must be followed to get it changed from 'joint' to 'sole'.

A Tenancy Agreement is a legal document.
Please ensure your tenancy paperwork is up to date

Is this you?

If so, and you need help, please contact the Delta TMO Office for advice & assistance.



REMINDER: Despite our request to do so, it would seem not all residents have advised us of changes to their landline and/or mobile telephone numbers and we still have old contact details on our system.

If you have recently changed your telephone number/s, **please** make sure you tell the Delta TMO Office so we can update our records accordingly.

.....you never know when we may need to urgently contact you!



STORK CORNER

The STORK is currently on holiday!



CHARITY

A kind hearted resident is currently collecting clothes and shoes for orphaned children abroad. Items **must** be clean and in reasonable condition. If you have any baby/toddler/teenage clothes that your child had outgrown or footwear that no longer fits, bring it along to the Delta Office. All donations will be collected from us.

So why not give your wardrobe a spring clean and help **ORPHANS OF THE WORLD** CHARITY



BLACK TRAFFIC CONES

If **BLACK TRAFFIC CONES** are positioned in parking bays on the estate, they are there for good reason – to ensure adequate space for a funeral cortege.

So please, show the necessary respect and consideration for the bereaved by parking elsewhere until the cones have been removed.

Thanking you for your co-operation.



The DOGS TRUST

THANK YOU to all dog owners who took the time to visit the Dogs Trust stand in April - we hope you found it informative.

The visit was deemed a success by the charity after meeting 27 visitors, bringing along 23 dogs. 8 dogs were 'chipped' and 10 dogs had their nails cut. 11 canine health check vouchers and 15 neutering vouchers were also handed out.

If the London Borough of Havering suggest organising a repeat visit next year, the Dogs Trust would be most welcome to return to our Estate.



..... and whilst on the subject of dogs, we must again remind all owners to pick up after their animals.

Here are some simple tips :

GRAB IT: Always keep a supply of plastic doggy bags on your pet's lead so you don't forget to take one with you on every walk

BAG IT: Safely and securely bag and tie your dog mess

BIN IT: Bagged dog mess can go in:-
your household waste, general public bins, dog mess bins

Bagged dog mess **CANNOT** go in:-
garden waste bins, orange recycling sacks, recycling bins

PLEASE BE AWARE OF THE DANGERS OF DOG MESS

Toxocariasis is an infection caused by parasitic worms that live in the intestines of many dogs. Eggs from the worms pass into dogs faeces and can contaminate soil or sand if left.

Toxocariasis can lead to serious illness and children are at greater risk

REPORT IT : To report dog mess offenders who don't clear up after their pets, go to www.havering.gov.uk and visit the Cleaner Havering pages or call 01708 432563

You can also advise the Delta TMO Office who, providing you will give a statement, can begin prosecution proceedings.



FOUND!

A black tom cat and a ginger female cat have both recently appeared wandering around our estate. We believe the female cat, not much older than a kitten herself, to be pregnant.

Have you lost either of these cats?

On the advice of the RSPCA, please do not allow them access into the blocks or landings. We do not want to encourage other stray cats onto the estate and we certainly **do not** want the estate invaded by feral felines!



LOVE FOOD HATE WASTE

You can save up to £50 per month by throwing away less food.
Find out how, at lovefoodhatewaste.com offering recipes, portion advice & useful tips.

Reducing food waste will help you save money and reduce the impact on the environment. Wasting food costs the average family more than £480-00 each year. That's a lot of food and a lot of money!

Studies in Havering have shown that on average we throw away more than 20,000 tones of food each year.

Bewildered? Confused? Disoriented? Lost? Perplexed? Unclear? Unsure?



PARENT SURGERY

For Havering Parents and Carers



Parenting can be a complex business. The reality is that we manage. However, sometimes we could all do with a little **ADVICE & SUPPORT** surrounding our children's behavioral problems.

- Every Thursday (by appointment only) from 1pm to 7:30pm
- at St. Kilda's Childrens Centre, 90 Eastern Road, Romford, RM1 3QA

Please **ring** the Parent Support Team to arrange an appointment on 01708 558517
Email: Anne.james-wheatle@haverling.gov.uk

Launch of CLARE'S LAW – Saturday 8th March 2014

(so named after Clare Wood who was murdered by her boyfriend. She'd been unaware of his history of domestic abuse against women)

The National launch of "Clare's Law" means that from Saturday 8 March 2014, people in London will be able to approach the Met when they have a concern that their partner may pose a risk to them or where they are concerned that the partner or a member of their family or a friend may pose a risk to that individual.

The scheme gives members of the public a 'right to ask' police when they have concerns.

When approached, police and partner agencies will carry out checks on these partners. If these checks show that the partner has a record of abusive offences, or there is other information to indicate that there may be a risk from the partner, the police will consider sharing this information.

Further information on the 'Clare's Law' scheme can be obtained at any police station or by visiting the Met's website.

THE LAST LAUGH



The Alphabet Wife:

Married for 30yrs a wife asks her husband to describe her. He looks at her for a while then says 'An Alphabet Wife: A,B,C,D,E,F,G,H....etc'
'What does that mean?' she asked.

He replied: **A**dorable
Beautiful
Cute
Deightful
Elegant
Foxy
Georgeous
and **H**ot

She smiled happily and asked...'oh, but what about I,J,K?'
He replied 'I'm **J**ust **K**idding'

His black eye and thick lip should be better soon!!

* * *

..... **and one for the kids:**

Sad news from the Nestle factory today.

A staff member was seriously injured when a pallet of chocolate fell more than 50 feet, crushing him beneath.

He tried in vain to attract the attention of others but every time he shouted 'the milky bars are on me' they all just cheered!



LASTLY.....

**SAFER NEIGHBOURHOOD TEAM
PLEASE REPORT ANY INCIDENTS TO THE POLICE**

The numbers to call are as follows:

Office: 0208 721 2579

For non-emergency. Call the Police on 101. textphone 18001 101

Email: squirrelsheadsnt@met.police.uk
www.met.police.uk/saferneighbourhoods

Romford Police station: 01708 751212

If you want to report a crime anonymously, please call **CRIMESTOPPERS** on: 0800 555111

NB: The Crimestoppers guarantee of anonymity has NEVER been broken and callers are not even asked for their name.

We hope you have enjoyed reading this current newsletter.

The next edition will be in the Autumn 🍂



So, if you have an idea, amusing story, comment or article that you'd like in the next issue, please bring details over to the Delta TMO office.

Don't forget.... if you require a LARGE print copy please contact the Delta office

DELTA TMO CONTACT DETAILS:

Address: 26 Elvet avenue, Gidea park, Romford, Essex, RM2 6JR

Telephone no: 01708 464714

Email address: deltatmo@btconnect.com

Website: www.deltatmo.com

Office opening hours: MONDAY to FRIDAY 9am to 5pm

- Outside office hours, we operate a 24 hour answer phone service
- All call received will be responded to the next working day

MORE IMPORTANT TELEPHONE NUMBERS:

- **Homes and Housing:** dial 01708 434 000
dial FREEPHONE: 0800 1513444
- **Streetcare:** dial 01708 432563
- **NHS** (for a medical assessment): dial 111
- **Police** (non-emergency): dial 101
- **Gas Leaks:** dial 0800 111999
- **Emergency Electrical:** dial 0800 404090
- **RSPCA Cruelty Line:** dial 0300 1234 999
- **Environment Agency:** dial 03708 506 506
- **NSPCC:** dial 0808 800 5000
- **Childline:** dial 0800 1111
- **AGE UK:** dial 0800 169 6565

